



REVIEW

**April
2007**

FUTURE MEETINGS

17.30 for
18.00 start
(unless specified)

30 April
*Business
Market 2007*
(14.00-19.00)

14 May
AGM

11 June

9 July

13 August
Safari

10 September

8 October

12 November

10 December
Safari

Review of Chamber Meeting + News Update

HARROGATE DISTRICT NEWS

- Tesco Supermarket Proposals - potential traffic safety problems identified
- North Yorkshire County Council objects to our report on Unitary Status bid
- Leeds City Region - two expert presentations arranged for Chamber AGM
- Yorkshire Dales & Harrogate Business Registration Scheme now active - FREE
- Lifestyle Show planned for 11-13th May postponed due to lack of support

HARROGATE DISTRICT BUSINESS MARKET

- Exhibition space now fully booked - waiting list opened on a standby basis
- Full list of Exhibitors published on www.harrogatechamber.org/market.htm
- Special advertising feature in Harrogate Advertiser series with 30% discount
- Extra Business Market brochures and tickets enclosed - please pass them on!
- Exhibitors will receive a separate mailing with vital information for set-up etc.

MEMBERS' NEWS & BENEFITS

- Chamber Members win four of Ackrills Media Group Business Awards 2006
- Chamber sponsored Small Business category - won by So-PR Ltd, Hunsingore
- Cannons Health Club offer corporate discounts to Harrogate Chamber Members
- Scam Warnings re: Microsoft IE7; Companies House & Companies Act 2006
- FREE publications for employers from ACAS + £150 tax-free from HMRC
- Chamber Nomination List 2007/08 published for election at AGM on 14th May

Future Meetings

**Monday 30th April - Harrogate District Business Market – 14.00-19.00
at Pavilions of Harrogate, Great Yorkshire Showground, Harrogate**

*FREE ENTRY for visitors plus FREE business seminars, networking and refreshments
Extra brochures and tickets enclosed - please distribute to your business contacts #*

**Monday 14th May - Leeds City Region - implications for Harrogate businesses
+ Annual General Meeting, Hotel du Vin, Prospect Place, Harrogate 17.30 for 18.00**

*Presentations by Jean Dent, Director of City Development, Leeds Council and
Ian Williams, Executive Director - Policy, Leeds Chamber of Commerce & Industry*

PROMOTING HARROGATE BUSINESS

Harrogate Chamber of Trade & Commerce, PO Box 8, Harrogate, HG2 8XB

Tel: 01423 879208 Fax: 01423 870025 E-mail: info@harrogatechamber.org Website: harrogatechamber.org

BUSINESS NETWORKING SAFARI

The 10th Business Networking Safari was well attended with 58 members booked representing 44 separate businesses, including several new members.

After introductions and swapping of business interests, members discussed the different topics allotted to each table, offering suggestions on the four Chamber Focus Groups: Business Promotion; Promoting Harrogate; Town Centre Improvements and Traffic & Transport. In addition the following topics were also discussed: Business Waste Disposal, Membership Benefits and Meeting Topics.

This vital feedback will be relayed to the Chamber Management Group and Focus Groups for further action and incorporation into Chamber policy as appropriate.

HARROGATE DISTRICT NEWS

Tesco Planning Developments

Brian Dunsby outlined the proposed Chamber position on the Tesco Supermarket proposals on the former gasworks site. That is, we do not object in principle, but do object to their proposals to handle the traffic. It is proposed to break out through the wall onto Ripon Road near the bus stops and put in new traffic lights for delivery trucks and shoppers to turn into the new premises. We feel the entrance should be moved along to Ripon Way, and incorporated into the existing route to the industrial park.

We are also concerned about the proposed access off Skipton Road, because of the interaction with the existing Focus DIY site, which has a nearby entrance.

Members with local knowledge of these roads or who may have alternative suggestions concerning Tesco's plans, please contact the Secretariat. Likewise, any members who disagree with our proposed stance should contact the Secretariat as soon as possible.

Unitary Status

Following our report and comments in March REVIEW, we have received an objection from North Yorkshire County Council's Chief Executive, John Marsden, who felt our comments were inaccurate and has offered to come along to speak on the subject, either to a Members' Meeting or Management Group Meeting.

We have offered some dates and are awaiting a response shortly.

Leeds City Region

The Leeds City Region project will be the subject of two expert presentations prior to our Annual General Meeting on 14th May and, as you will see from the "Future Meetings" section on the front page of this REVIEW, senior representatives from Leeds City Council and Leeds Chamber will be attending to speak to members. This promises to be a well-informed debate on the future of Leeds City Region and its implications for the Harrogate business community.

MEMBERSHIP BENEFITS

Harrogate District Business Market Monday, 30th April 2007 - 14.00 to 19.00

Exhibition space at the Harrogate District Business Market is **now full**, with new bookings only being taken on a standby basis.

Exhibitors and Chamber Members can take advantage of Ackrill Media Group's special discounted full colour advertisement supplement for publication on 27th April in their full series of papers with a readership of over 110,000 in North and West Yorkshire, as well as being published on their website.

30% discount off their usual rates is being offered with prices starting at £51 plus VAT.

To take advantage of this exclusive offer, contact Leonie van Rooyen at Ackrills **before Friday, 20th April**:

Leonie van Rooyen
Ackrill Media Group
Tel: 01423 776451
E-mail: Leonie.Rooyen@ypn.co.uk
Website: www.harrogatetoday.co.uk

Again, we are asking you to make use of our abundant supply of FREE entry tickets to pass onto businesses you deal with regularly, to ensure that as many as possible in the Harrogate area know about this event!

Put the date in your diary and make sure you at least come along as a visitor to **Pavilions of Harrogate between 14.00 and 19.00 on Monday 30th April.**

The event is FREE to visitors – with four Business Seminars, a Business Clinic & FREE refreshments - and ample FREE car parking on the Showground!

Full details at www.harrogatechamber.org/market.htm

MEMBERS' FORUM & NEWS

Corporate Membership at Cannons

Cannons Health Club, Harrogate is offering all members of Harrogate Chamber corporate membership discounts. For those wanting to 'try before they buy' a complimentary 5 day trial is also available on request.

Cannons Health Club provides a friendly atmosphere and the right support and guidance to get the most out of your workout or fitness class.

Facilities include:

- 20m swimming pool
- Sauna, steam room & spa
- Over 50 fitness classes a week
- Brand new gym equipment
- Beauty treatments
- Free towels
- Free parking
- Open 7 days a week

For further information on membership categories or to find out how you can book your complimentary 5 day trial simply call 01423 810858.

Chamber Members' success at Ackrill Media Group Business Awards 2006

Congratulations to the following Chamber members, who won prestigious awards at the Ackrill Media Group Business Awards 2006 gala dinner on 29th March:

Hotel du Vin - *Business Tourism Award*

Taylor's of Harrogate
- *The Mayor of Harrogate Borough Award*

Simon Cotton of Cedar Court Hotel
- *Business Personality of the Year*

Charles Smailes of Feather, Smailes & Scales
- *Lifetime Achievement Award*

The Harrogate Chamber sponsored Award for Best Small Company of the Year was won by So...PR Ltd who have also been offered a complimentary stand at the Harrogate District Business Market on 30th April.

Full details of all winners at www.harrogatetoday.co.uk

Burtwistle name-change

Chartered certified accountants Burtwistle Clements have changed their name to The Burtwistle Partnership - with offices in Victoria Avenue Harrogate and High Street Pateley Bridge. Tel & Fax: 01423 525641 or see www.theburtwistlepartnership.co.uk

SCAMS & SPAMS

Internet Explorer 7 download scam

A new scam e-mail appears to come from Microsoft offering to download Windows Internet Explorer 7. If you click on the link you will end up on a porno website!

A useful check on any suspicious e-mails is to hover your mouse over the link and read the full URL at the bottom of your browser page - this is usually an obvious giveaway that it is not a link to genuine web site.

Companies House Fraud

Companies House have warned of a fraud where businesses have been contacted by people claiming to be Companies House asking for sensitive information, including verification of Electronic Filing Codes.

Companies House state that they will never contact businesses by phone to ascertain the Authentication Code. If anyone should contact you in this way, try to obtain a return telephone number and contact Companies House immediately on 0870 3333 636.

Companies Act scare tactics warning

Businesses are being warned to ignore 'scare' tactics surrounding the Companies Act 2006. Direct mail campaigns and warning letters are targeting business directors, claiming they are leaving it too late to prepare for the changes. However, lawyers say the letters, being sent by some training firms, are unscrupulous and are trying to make people 'panic-buy' advice.

Most aspects of the Companies Act 2006 do not come into force until October next year.

EXTERNAL ORGANISATIONS

The Lifestyle Show postponed

Unfortunately The Lifestyle Show planned to take place on 11-13 May 2007 has been indefinitely postponed. There was sadly not enough support behind the show to justify it taking place.

Yorkshire Dales Business Registration

A new Business Registration scheme is active for all businesses in the tourism sector, who are invited to register free of charge.

Visit www.yorkshiredales.org/industry for full details.

ANNUAL GENERAL MEETING

14th May 2007- 17.30 for 18.00

Nomination list for Chamber Officers & Management Committee for 2007/08 for election at the AGM on 14th May at Hotel du Vin. Any members with any objections should contact the President or Chief Executive.

President: Granville Simpson, The Rocking Horse

Vice Presidents:

Martin Wilks, Lords & Courtyard Restaurants
Robert Whiteley, Pavilions of Harrogate
Stuart Pearson, The Trinity Foundation

Hon Treasurer: Mark Hunter, Bentley Jennison

Hon Legal Adviser: Chris Newton, Berwins Solicitors

Hon Sec./Chief Exec: Brian Dunsby, Perlex Associates

Administrator: Maggie Hall, Perlex Associates

Management Committee Members - continuing:

Michael Best, David Newton Accountants
Simon Cotton, Cedar Court Hotel
David Fisher, Fishers (Harrogate) Ltd
Fiona Gilbert, Prestige Relocation
Peter Jesper, The Jespers OFFICE

Nominations for the Committee vacancies:

Philip Broadbank, Enid Taylor
David Horth, Victoria Shopping Centre
Sharon Phillips, Brook Street (UK) Ltd
Graham Strugnell, Struggytax

Officers Retiring – with our sincere thanks:

Brian Haines, Esource Group - having served four years as Vice President, President and Past President

Keith Gaunt, NatWest - having served three years on the Management Committee

Jo Olnier, Graphic Design - having served two years on the Management Committee

Thanks to White Hart Hotel

Many thanks to recently appointed General Manager, Robert Warren and the staff at the White Hart Hotel for hosting the April meeting and arranging a running buffet for all participants in the Business Networking Safari.

For events contact Natalie Fulcher on 01423 505681 or e-mail Natalie@whitehart.net www.whitehart.net

BUSINESS BRIEFINGS

Company Handbook guide

Acas have a new free online self-help guide on producing a **Company Handbook**, which is a source of information for employers, managers and employees. It usually contains information on policies and procedures, hours of work, health and safety, etc.

Go to www.acas.org.uk and click on publications to get the self help guide. They also offer a short advice leaflet on the subject. Call Acas publications on 08702 429090 or order on-line.

New guidance on conflict at work

Acas has published new guidance to help businesses manage conflict in the workplace. The free booklet covers the signs, causes, management and prevention of conflict at work, and also explores the sources of help and mediation available.

Acas reports that **employment tribunal claims** cost an average of £20,000 per employer each year, with many claims starting with the mismanagement of employee problems and badly handled disciplinary processes.

More at www.acas.org.uk/index.aspx?articleid=1256

New guidance on flexible working

Acas has published a booklet to help business owners understand and meet their obligations under flexible working legislation. New rights were granted from 6 April to allow people with caring responsibilities to request **flexible working arrangements** from their employers.

The booklet, which is free to download, covers different types of flexible working, how to implement a flexible working policy and a summary of the latest changes brought in under the Work and Families Act 2006.

Read more at:

www.acas.org.uk/index.aspx?articleid=1259

Small employers urged to file PAYE online

HM Revenue and Customs is encouraging small employers to file their 2006/07 Pay As You Earn end-of year returns online and receive a **£150 tax-free** payment. The system has a built-in error alert tool which checks all returns for mistakes.

HMRC has also produced a free CD-ROM containing do's and don'ts for employers to bear in mind when they are filling their PAYE returns. The deadline for filing is 19 May 2007..

Employers who would like help, tips and the latest expert advice on online filing for 2006-07 can visit the HMRC website:

www.hmrc.gov.uk/efiling/help/mainhelp.htm or call the HMRC Employer Helpline on 08457 143 143.

NEW MEMBERS

Ergocentric Ltd (*Office furniture solutions*)

Stuart Ferguson, Director
15 Bank Street, Wetherby, LS22 6NQ
Tel: 0845 603 1701 **Fax:** 0845 603 1702
E-mail: stuart@ergocentric.co.uk
Web site: www.ergocentric.co.uk

Fortune Hi-Tech Marketing (*Home business opportunity*)

Jimmy & Susan Capel, Fortune Regional Sales Managers
122 Prospect Road, Harrogate, HG2 7NX
Tel: 01423 885907 **Fax:** 01423 885907
E-mail: JimmyCapel@OurFortunePage.com
Web site: www.OurFortunePage.com

Garbutt & Elliott (*Accountants*)

Jon Wilson, Audit & Advisory Services Team Leader
2 Stable Court, Beechwoods, Elmete Lane,
Roundhay, Leeds, LS8 2LQ
Tel: 0113 273 9600 **Fax:** 0113 273 9601
E-mail: jwilson@garbutt-elliott.co.uk
Web site: www.garbutt-elliott.co.uk

Imyge Net (*Web design development*)

Christopher Smith-Dunn, Owner
29 Beech Road, Harrogate, HG2 8DZ
Tel: 01423 540774 **Fax:** 0871 433 0632
E-mail: csd@imyge.net **Web site:** www.imyge.net

Leeds Met Job Shop (*Student/graduate employment*)

Rebecca Baldaro, Business Development Officer
The Cottage, Headingley Campus, Beckett Park,
Leeds, LS6 3QS
Tel: 0113 283 7444 **Fax:** 0113 283 8610
E-mail: r.baldaro@leedsmet.ac.uk
Web site: www.leedsmet.ac.uk/jobshop

Netconstruct Ltd (*Full-service web agency*)

Cheryl Moore, E-Marketing Executive
Riverview Court, Castlegate, Wetherby, LS22 6LE
Tel: 01937 581123 **Fax:** 01937 581124
E-mail: cherylmoore@netconstruct.co.uk
Web site: www.netconstruct.co.uk

Optima Semper (*Search Engine Marketing*)

Leigh Woolard, 3 Coronation Road, Harrogate, HG2 8BZ
Tel: 01423 815098
E-mail: leigh@optimasemper.com
Web site: www.optimasemper.com

Simple Quality Solutions Ltd (*Financial & change mgt*)

John Gibson, Director,
Rhoanion House, Skelton-on-Ure, Ripon, HG4 5AJ
Tel: 01423 325503
E-mail: JohnG@simplequalitysolutions.com
Web site: www.simplequalitysolutions.com

St Aidan's C of E High School (*Secondary School*)

Marian Farrar, Business Liaison Officer
Oatlands Drive, Harrogate, HG2 8JR
Tel: 01423 885814 **Fax:** 01423 884327
E-mail: m.farrar@staidans.co.uk
Web site: www.staidans.co.uk

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